STATE OF LOUISIANA OFFICE OF FINANCIAL INSTITUTIONS BATON ROUGE, LOUISIANA

APPLICATION AND INSTRUCTIONS FOR THE FOLLOWING LICENSES UNDER THE LOUISIANA CONSUMER CREDIT LAW

LICENSED LENDER INSURANCE PREMIUM FINANCE COMPANY DEFERRED PRESENTMENT AND SMALL LOANS

THE FOLLOWING ITEMS MUST BE INCLUDED WITH THE APPLICATION. INCOMPLETE APPLICATIONS WILL RESULT IN INCREASED PROCESSING TIME AND POSSIBLE DENIAL OF THE APPLICATION.

A \$550 check or money order payable to the Office of Financial Institutions.
The following attachments must be originals:
☐ A completed, signed, and notarized Uniform Application. All blanks must be filled in (If N/A, so state)
☐ Two (2) Original Fingerprint Cards (including fingerprints, printed name, signature, social security number, and date of birth) and \$50 background processing fee. (Note: See Fingerprint Card Information form for instructions)
Louisiana Police Bureau Criminal Identification and Information Form must be completed. Louisiana State Police will not process incomplete forms. Incomplete forms will be returned. (See Fingerprint Card instructions.)
☐ The original letter from your primary bank certifying that the applicant has at least \$25,000 unencumbered cash in the bank. A line of credit with at least \$25,000 unfunded credit is acceptable.
Completed, signed Request to Expedite Issuance of License (if applicable). Attachment [E]
Agent for Service of Process and Acknowledgement, signed and notarized. Attachment [F]
☐ Sample promissory note and federal disclosure statement for each type of loan made. Attachment [G]
Completed Contact for Site Survey. Attachment [H]
A current Financial Statement including balance sheet and statement of income and expenses <u>signed</u> by an officer of the company.
If planning to engage in any <u>brokering activity in addition to consumer lending</u> , applicant must submit disclosures required by 9:3572.11(A-B), a copy of the loan brokerage agreement between broker and borrower, affirmation agreement, employee verification form, and an authority to obtain information form for each person brokering loans. Contact this office for the forms.
a violation of Louisiana Consumer Credit Law to advertise or make loans before the application is approved and a license

It is a violation of Louisiana Consumer Credit Law to advertise or make loans before the application is approved <u>and a license</u> <u>is issued</u>. If you intend to take assignments of consumer loans before your license is issued, prior written permission must be obtained from the Office of Financial Institutions. You may <u>not</u> take assignments of or otherwise acquire insurance premium finance agreements without first having obtained a license as an insurance premium finance company from the commissioner.

It is a violation of state law to operate before this license is issued. Operating prior to that time may subject you to an enforcement action.

Contact person regarding this application: Sandra Ledoux (225) 922-0638 <u>sledoux@ofi.state.la.us</u>
Applications may be hand delivered or mailed to:

Office of Financial Institutions 8660 United Plaza Blvd – 2nd Floor Baton Rouge, LA 70809 Office of Financial Institutions P. O. Box 94095 Baton Rouge, LA 70804-9095

INSTRUCTIONS UNIFORM APPLICATION FOR LICENSURE/REGISTRATION

This application will <u>not</u> be considered complete until this Office receives <u>all</u> fees and required information. Failure to provide all documentation will result in increased processing time and possible denial of the application. All blanks must be completed. If N/A, so state.

- No. 1 Full legal name of entity. The only instance, in which the "applicant" may be a natural person, is if the applicant is a sole proprietorship. Otherwise, the "applicant" is a separate legal entity that will be conducting business. The name inserted on this line must be **identical** to the name filed with the Secretary of State from the state in which you are applying.
- No. 2 If applicant operates under a trade or assumed name, the name inserted on this line must be <u>identical</u> to the name that appears on the certificate of registration filed with the proper state authority in which the applicant is applying (e.g. Secretary of State) (In the city of New Orleans file with the register of conveyance).
- No. 3 Street address of the office location that will appear on the face of the license. (For Consumer Lender licenses this is the location at which loans will be made.)
- No. 4 The <u>mailing address</u> of the applicant, if different from No. 3. If same, so state.
- No. 5 Main office phone number, fax number, web site and/or e-mail address.
- No. 6 Check the type of organization. Attach copies of Certificate of Authority, Articles of Incorporation or Organization, Partnership Agreement and Bylaws, whichever is applicable.
- No. 7 Insert the state in which the applicant was originally registered and date that the applicant was incorporated, organized or formed.
- No. 8 Out-of-state applicants must submit documentation evidencing that your company/entity is authorized to do business in the state in which you are applying. (Registration Certificate from the proper authority such as the Secretary of State)
- No. 9 Please note: In order to maintain records detailed in the Records Retention Schedule at a different location than the physical address of the licensed location, it is necessary to submit a written request and be granted a variance to our Records Retention Schedule. If this address differs from the address listed in #3, this office will still assume all records listed in the Records Retention Schedule will be available at the licensed location.
- No. 10 Self-explanatory
- No. 11 Complete name, address, and phone number of the Registered Agent for Service of Process. (Sole Proprietor's put "N/A.") Registered Agent must be a person located in the state in which you are applying.
- No. 12 Self-explanatory
- No. 13 Self-explanatory
- No. 14 Self-explanatory
- No. 15 List the states in which the applicant/registrant is conducting or has conducted similar type of business.
- No. 16 List the name, title, complete address, and percentage of ownership of each director, manager, member, partner, sole proprietor, all 10% or greater equity owners and officer (CEO, CFO, COO, President, EVP, Secretary, Treasurer, or individuals of similar status or function). Additional sheets may be copied and attached, if necessary. For purposes of this application, "equity owners" includes stockholders, members, or general member if LLC, partners, or limited partners that own equity in the business seeking licensure. If applicant is a subsidiary, list requested information for parent company and all individual having 10% or greater of the parent.
- No. 17 Self-explanatory
- No. 18 Information concerning the parent company, if the applicant is a subsidiary and an organizational chart.

ALL ATTACHMENTS MUST BE SUBMITTED

LOUISIANA OFFICE OF FINANCIAL INSTITUTIONS

8660 United Plaza Boulevard, 2nd Floor Baton Rouge, LA 70809 (225) 925-4660

FINGERPRINT CARD INFORMATION

Act 236 of the 2006 Regular Session of the Louisiana Legislature amended LSA-R.S. 6:121.2 effective June 2, 2006. This section authorizes the Commissioner of Financial Institutions to request and obtain state and national criminal history record information on any person applying for any license with the Office of Financial Institutions, as well as require any applicant for any license to submit two full sets of fingerprints in a form or manner prescribed by the Commissioner as a condition of the Commissioner's consideration of their application.

WHO MUST SUBMIT FINGERPRINT CARDS:

1) Owner(s): Sole Proprietors; partners and general partners, if partnership; trustees; members and general members, if an LLC; and 10% or greater equity owners.

2) Director(s): All directors.

3) Officer(s): Chief Executive Officer, Chief Operating Officer, Chief Financial

Officer, President, Executive Vice President(s), Corporate Secretary,

Treasurer, or individuals of similar status or function.

NOTE: Louisiana residents or persons listed in Question 16 of the Uniform Application who have had a license since June 2001 are not required to submit fingerprint cards at this time.

WHAT MUST BE SUBMITTED:

- 1) Two original Form FD 258 fingerprint cards, or equivalent, which can be obtained from your local law enforcement office. All information on these cards must be completed. Louisiana State Police will not process incomplete cards. Incomplete cards will be returned.
- 2) \$50 nonrefundable criminal background processing fee made payable to the Office of Financial Institutions. (This fee is in addition to the application fee.)
- 3) Completed Authority to Obtain Information from Outside Sources form, signed and notarized (included in application package).
- 4) Louisiana State Police Bureau of Criminal Identification and Information Form. All information on this form must be completed. Louisiana State Police will not process incomplete forms. Incomplete forms will be returned. (Form attached).

IMPORTANT NOTICE

Applicants submitting fingerprint cards that are smudged or unreadable will be required to resubmit new cards at no additional cost. This will add to the processing time of the application.

REVI 07/200			FORM APPLI ENSURE/RE	ICATION GISTRATION	TYPE OF LICENSE APPLIED FOR:	
1.	Full lega	l name of applicant (attach	secretary of state certi	ficate from the state in which you	are applying):	
2.	Tradana	me, dba, or assumed name	of applicant if appl	iochlo	FED. TAX I.D.#:	
2.		gistration documentation/cert		icable.	FED. TAX I.D.#.	
3.	Principal Office Street Address:					
	City:		State:		Zip Code:	
4.	Mailing a	address (street or post offic	ee box):			
	City:		State:		Zip Code:	
5.	Business	phone number:	<u> </u>	Business fax number:		
	E-mail a		<u></u>	Web site: www.		
6.	Type Of Corpo	Organization: oration	Sole Proprieto	rship	Limited Liability	
		ed Liability ny (LLC)	General Partne	ership	Partnership Other (Explain)	
7.		mmonwealth of Incorporat	ion:	Date of Incorporation/Organ	ization:	
8.		gn corporation or other typ cant is applying. (e.g. secre			with the proper state authority in which	
9.	Physical	address of location at which	th the official books	and records of the applicant an	re kept:	
	City:		State:	Zip Code:	Phone No:	
10.	Does applicant engage in any activity through electronic or automated mediums, such as the internet? () If yes, attach description of activity and web site address () No					
11.	Register	ed agent for service of legal located in state/commonw		ura annhiina)		
	Name:	tocatea in state/commonw	eaun in which you a	re upprying)		
	Mailing Address:					
	City:		State:	Zip:	Phone Number:	
12.	Person a	uthorized to answer question	ons pertaining to this	s application:		
	Name:					
	Address	:				
	City:		State:	Zip Code:	Phone No:	
	E-Mail A	Address:		Fax No:		

13.	Person authorized to answer regulatory compliance issues:								
	Name:								
	Address:								
	City:		State:	Zip Coo	le:	Phone No:			
	E-Mail Address:			Fax No	<u> </u> :				
14.	Person authorized to answe	er consumer comp	plaints:						
	Name:								
	Address:								
	City:		State:	Zip Co	ode:	Phone No:			
	7.6 H 4.11								
	E-Mail Address:			Fax No	O:				
15.	List all states in which appl	icant is conducti	ng or has co	anducted b	usiness related to this	annlication:			
13.	(attach list if necessary)	realit is conducti	ing of mas co	madeted b	dismess related to time	аррисацоп.			
	State or states in which	Type of busine	ss conducte	d	Names under	Original	Active or		
	business is/was conducted				which applicant <u>is</u> or has operated	license date	Inactive		
ŀ									
16.	List all principal officers ar	nd title held, direc	ctors, partne	ers, and m	embers. (attach adde	ndum if necessary)			
Name	& Title	Principal Office Address				% Ownership			
						70 Ownership			
Name	& Title	Principal Office	Principal Office Address				% Ownership		
	0.571	D: : 1000							
Name	& Title	Principal Office	Principal Office Address				% Ownership		
Name	& Title	Principal Offic	Principal Office Address				% Ownership		
List al	l persons that have a 10% or	greater equity in	terest not lis	sted above		•			
Name		Principal Office Address				% 0wnership			
Name		Principal Office Address				% Ownership			
Name		Principal Office	ee Address			% Ownership			

17.	Read the following questions carefully. If the answ Include names, dates, court name and address, case				
A.	Are there any civil or criminal proceedings pending civil or criminal convictions, plea of nolo contende charge entered against the applicant that involve the dealings or moral turpitude?	ere or plea to lesser	() Yes, attach explanation () No		
	dodings of moral tarpitade.		()1.0		
В.	Is/has the applicant ever been the subject of a bank the benefit of creditors, receivership, conservatorsh proceeding?	() Yes, attach explanation			
C.	Has any other state or federal government agency of	lanied the applicant a	() No		
C.	license?	demed the applicant a	() Yes, attach explanation		
			() No		
D.	Is/has the applicant been the subject of any admini enforcement proceeding by any state or federal gov involving fines, penalties, or the revocation or susp	vernment agency	() Yes, attach explanation		
	license or permit?	chision of any business	() No		
18.	Is applicant a subsidiary?	Yes	□ No		
	Parent company name:				
	Mailing address:				
	City:	State:	Zip Code:		
	If applicant's parent company is a corporation, stat	e where and when incorpor	rated.		
	State Incorporated:	Date Incorporated:			
T37 / 5					
A.	DITION TO ALL OF THE ABOVE, APPLICAN Certificate of Resolution form stating who can sign				
			, , ,		
В.	Biographical / Authority Sheet completed and nota	rized for everyone listed in	a #16.(See Attachment B)		
C.	A current 10-year employment/experience form for	r everyone listed in #16 and	d sole proprietors.(See Attachment C)		
D.	Residence addresses for the last 10 years for everyo	one listed in #16.(See Attac	chment D)		
E.	Provide copies of the following, whichever are app	licable:			
	Certificate of Good Standing from the Secretary of State or other state authority in which the applicant was originally incorporated or organized.				
	2. If applicant is a corporation, provide a copy of	Articles of Incorporation,	including amendments.		
	3. If applicant is a Limited Liability Company (Lagreement.	LC) provide a copy of the	Articles of Organization and operating		
	4. If applicant is a general partnership or a Limite Agreement.	ed Liability Partnership (LI	LP) provide a copy of the Partnership		

APPLICATION AFFIDAVIT							
Signed this	day of			20			
			Name of 0	Company			-
		By:	Signature	of Authorized Person	on		-
			Print Nan	ne and Title			-
****	******	*****	*****	*****	*****	*****	*****
STATE OR COM COUNTY /PARIS	IMONWEALTE SH OF	OF					
	on above)						signed
(authorized person notary, and declared	on above) ed under oath that	she/he i	s the			,	of
notary, and deciare					(Title)		
(Name of Compa	any)						
his/her knowledge	, information and	belief.					
				Signature of the au	nthorized person		
Sworn to and subs	cribed before me	on this tl	he	day	of		_ 20
				Notary Public			
(Seal)				Print Name of Not	ary Public		
(3011)				My Commis	ssion Expire	s:	

file the application on behalf of _____

CERTIFICATE OF RESOLUTION This form must be completed by all applicants, except sole proprietors, and must include the applicant's full name, including trade name(s), D/B/A name(s), or assumed name(s), if applicable This is to certify that at a meeting of the Board of Directors/or Members/ or Partners of Full legal name of applicant/company organized under the laws of the State/Commonwealth of _____ held at City Street address on the ______ day of ______ 20___, the following resolution was duly and legally presented and adopted, to wit: It being the desire and purpose of ________Full legal name of applicant/company to be licensed or registered, BE IT RESOLVED, that _____ Name of authorized representative of this limited liability company, corporation, who is the ____ ☐ limited partnership, or ☐ general partnership is, in his/her official capacity, hereby authorized and directed to prepare, execute, verify, and present to the proper state authorities, for filing, a written application for licensure or registration. Further, he/she is hereby authorized and empowered to make, sign and execute all documents pertaining to the application and to perform every act whatsoever as required to

Full legal name of applicant/company

AUTHORIZED SIGNATURE (If corporation, this form must be signed by Secretary) Print Name TITLE: DATE:

Attachment [B] CONFIDE	NTIAL
AUTHORITY TO OBTAIN INFOR	RMATION FROM OUTSIDE SOURCES
THIS FORM MUST BE SUBMITTED F	OR EACH PERSON LISTED IN QUESTION # 16
Name:	Social Security #:
Home Address, City, State, Zip Code:	
Date of Birth:	Home Telephone No:
Read the following questions carefully. If the answer is "y names, dates, court name and address, case number, judgeme	yes" to any of the questions, attach a full written explanation. Include nt amounts.
Have any civil judgments been entered against you during the past 10 years?	() Yes, attach explanation () No
Are there any civil proceedings pending against you or civil judgements entered against you which involve fraud or dishonesty?	() Yes, attach explanation () No
Have you ever been convicted of, plead guilty to, or entered a plea of Nolo Contendere (no contest) to a felony, including any which may have been expunged, set aside or for which you received a first offense pardon?	() Yes, attach explanation () No
Have you ever been convicted of, plead guilty to, or entered a plea of Nolo Contendere (no contest) to any misdemeanor involving theft, fraud, or dishonest, including any which may have been expunged, set aside or which you received a first offense pardon?	() Yes, attach explanation () No
Have you been the subject of a bankruptcy, assignment for the benefit of creditors, receivership, conservatorship, or any similar proceeding?	() Yes, attach explanation () No
Have you been refused a license or permit to do business under the provisions of a similar law or subject to any enforcement proceedings by any State or Federal government agency involving the revocation or suspension of any business license or permit, fines or penalties?	() Yes, attach explanation () No
Have you been discharged for cause or been requested to resign from any employment position?	() Yes, attach explanation () No
I hereby authorize the licensing authority, to make inquenforcement agency for the purpose of determining his/with an application for a license or registration.	iries from any financial institution, credit bureau or law her financial responsibility, character and fitness in connection
I hereby certify that the information on this form is, to t	he best of my knowledge, complete and accurate.
	Signature
SUBSCRIBED BEFORE ME ON THIS	_day of, 20
AT:(CITY)	(STATE or COMMONWEALTH)
PRINT NAME OF NOTARY PUBLIC:	SIGNATURE OF NOTARY PUBLIC:

Louisiana State Police **Bureau of Criminal Identification and Information** Baton Rouge, Louisiana

FORMS MUST BE FILLED OUT IN INK AND BE REVIEWED BY SUBMITTING AGENCY/INDIVIDUAL FOR ACCURACY

		****PLEASE P	RINT***
Louisiana Office of	Financial Institut	ions	Robert F. Brian
FACILITY OR AGENCY			FACILITY OR AGENCY AUTHORIZED REPRESENTATIVE
P.O. Box 94095			
MAILING ADDRESS			SIGNATURE OF AUTHORIZED REPRESENTATIVE
Baton Rouge,	Louisiana	70804	(225) 925-4660
CITY	STATE	ZIP CODE	FACILITY OR AGENCY PHONE NUMBER
Request For: (pick of	one only)		
□ ADULT DAY CARE			□ MEDICAL EXAMINERS
□ ADULT RESIDENTI	ΛĪ		□ NURSING HOME
□ ALCOHOL AND BE)NI	□ OCS FOSTER/ADOPTIVE
□ ALCOHOL BEVERA		<i>3</i> 1 \	□ OCS PERSONNEL
☐ AMBULANCE SERV			SOFFICE OF FINANCIAL INSTITUTION
	ICE		—
□ CONCEALED HANI	CHING		□ OFFICE OF PUBLIC HEALTH
□ CRIMINAL JUSTICE			□ PHARMACY BOARD
□ DAYCARE	EEMITLOIEE		□ POSTSECONDARY EDUCATION
☐ DENTISTRY BOAR	3		□ PRACTICAL NURSING
□ DEPARTMENT OF I			□ PRIVATE ADOPTION
			□ PRIVATE INVESTIGATORS
□ DEPARTMENT OF I	OBLIC SAFETY		□ PRIVATE SECURITY
□ EMPLOYERS			□ PUBLIC HOUSING
□ FIREFIGHTERS			□ PUBLIC TAG AGENT
	ENGV		□ REGISTERED NURSING
□ HOME HEALTH AG	ENCY		□ RELIGIOUS ACTIVISTS
□ HOSPICE			□ RIVERBOAT PILOTS
□ IMMIGRATION			□ SCHOOL
□ INTERMEDIATE CA			☐ SENATE AND GOVERNMENTAL AFFAIRS
MENTALLY RETAR			□ TAXI DRIVERS
□ JUVENILE DETENT			□ USED MOTOR VEHICLE COMMISSION
□ DEPARTMENT OF I			□ VOLUNTEERS WORKING WITH CHILDREN
□ MANUFACTURED	HOUSING		
ICANTS FULL NAM	ſŒ:		
PRINT – USE INK**			FIRST MIDDLE
	(INCLUDE MAIDEN NAME &	PREVIOUS MARRIE	ED NAMES IF APPLICABLE}
ICANTS SIGNATUI	RE:		
			DATE OF BIRTH://
ERS LICENSE #		_& STATE	RACE SEX

AUTHORIZATION TO DISCLOSE CRIMINAL HISTORY RECORDS INFORMATION

By my signature above, I hereby authorize the Louisiana State Police to release all pertinent criminal record information maintained in their files, other states files, or the FBI files (if applicable) which may confirm or deny my eligibility with the facility or agency named above.

Each sole proprietor, officer, director, partner, member, manager and 10% or greater equity owner of applica must fill out this form. You may submit your own resume' as long as it includes the information listed below Explain any gaps in work history. (Attach additional sheets, if necessary) NAME: Employer Name and Address Position/Brief Date Date Date Date						
Employer Name and Address Position/Brief Start End Reason for Leaving Description of Date Date	must fill out this form. You may submit your own resume' as long as it includes the information listed below.					
Description of Date Date						
Attachment [D]						
LIST RESIDENTIAL ADDRESSES FOR THE LAST 10 YRS						
Each sole proprietor, officer, director, partner, member, manager and each 10% or greater equity owner applicant <u>must</u> fill out this form. (Attach additional sheets, if necessary)	er of					
NAME:						
Residential Address Start Date End Date						

REQUEST TO EXPEDITE ISSUANCE OF LICENSE

If you currently are licensed and applying <u>for an additional location</u>, you may request that the additional location's license be issued contingent upon the site survey. However, if the license is issued and the site survey reveals an address other than that shown in your application, you will be charged a \$100 relocation fee as provided in LSA-R.S. 9:3561.1(C) (1).

In addition, you may be ordered to cease those activities or be required to relocate to another location, if the site survey reveals activities which violate LSA-R.S. 9:3515.

Please list the physical address of	the location for which you are applying:
If you agree with the above conditions survey, please sign and date below.	tions, and want the license issued contingent upon the findings of the
Signature	Date

AGENT FOR SERVICE OF PROCESS AND ACKNOWLEDGEMENT (For Corporations, LLCs, and all Out-of-State Entities)

(a)			be the same as listed i usiana Secretary of St	n question 11 of the application and
(b)	Business Address:		-	att.)
	- -			Zip Code:
	eby acknowledge and acc	ept the appointme		ent for and on behalf of
I here	eby acknowledge and acc	ept the appointme	ent of registered age	ent for and on behalf of
I here	eby acknowledge and acc	ept the appointme		ent for and on behalf of

Should the licensee/registrant change its Agent for Service of Process, a new acknowledgement form reflecting such change is required to be submitted to this Office.

Attachment [G] ATTACH A SAMPLE PROMISSORY NOTE AND FEDERAL DISCLOSURE STATEMENT FOR EACH TYPE OF LOAN CHECKED BELOW NON REAL-ESTATE LENDING MORTGAGE LENDING **BROKERING** Consumer ☐ First Mortgage First Mortgage ☐ Insurance Premium Financing Second Mortgage Second Mortgage ☐ Small (Payday) ☐ Home Equity Non Real-Estate Consumer Loans

Atta	chme	nt	\mathbf{H}

	CONTACT FOR SITE SURVEY
Individual to contact:	
Phone number:	
Estimated Opening Date:	
1 2	If the date is unknown, give a brief explanation. If the site is under construction, give an estimated date of completion. If the site is ready for immediate inspection, so state.

OFFICE OF FINANCIAL INSTITUTIONS POST OFFICE BOX 94095 BATON ROUGE, LA 70804-9095

MEMORANDUM

TO: All Prospective Licensees

FROM: Office of Financial Institutions Consumer Credit Division

RE: Sources of State and Federal Laws and Regulations Governing Consumer Lending

All persons who engage in the business of brokering or extending credit to individuals for personal, family or household purposes are subject to both state and federal laws governing these transactions. The following is a list of the major laws and regulations that affect these transactions and the sources from which copies may be obtained. It is the applicant's responsibility to obtain all pertinent laws and regulations and adequately train employees to be knowledgeable of those laws and regulations. This list should be kept by the applicant for future reference.

STATE LAW:

The Louisiana Consumer Credit Law, a compilation of Louisiana laws governing consumer credit transactions is available from:

> Louisiana Finance Association 11918 Bricksome Avenue, Suite A Post Office Box 40183 Baton Rouge, Louisiana 70835

Phone: (225) 295-1300

FEDERAL REGULATIONS:

Regulation Z - Truth in Lending

Official Staff Commentary on Regulation Z - Truth in Lending

Regulation B - Equal Credit Opportunity

Official Staff Commentary on Regulation B - Equal Credit Opportunity

Regulation C - Home Mortgage Disclosure

Fair Credit Reporting Act (available from FTC)

Fair Debt Collection Practices Act (FTC)

Federal Trade Commission regulation - Unfair Trade Practices (16 C.F.R. > 444 et. seq) (FTC)

The above information is available from the Board of Governors Federal Reserve System, 20th & C Streets N.W., Washington, DC 20551 **Phone: (202) 452-3000.**

How to Advertise Consumer Credit HUD address & telephone no.

Federal Trade Commission Division of Credit Practices 6th and Pennsylvania Avenue, N.W.

Washington, DC 20580 Phone: (202) 326-3224 Department of Housing & Urban Development Office of Lender Approval 451 7th Street S.W. Room 9146

Washington, D.C. 20140 Phone (202) 708-3976